



05

**70 Years
Providing**

services essential
for Life
and Development

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epm[®]

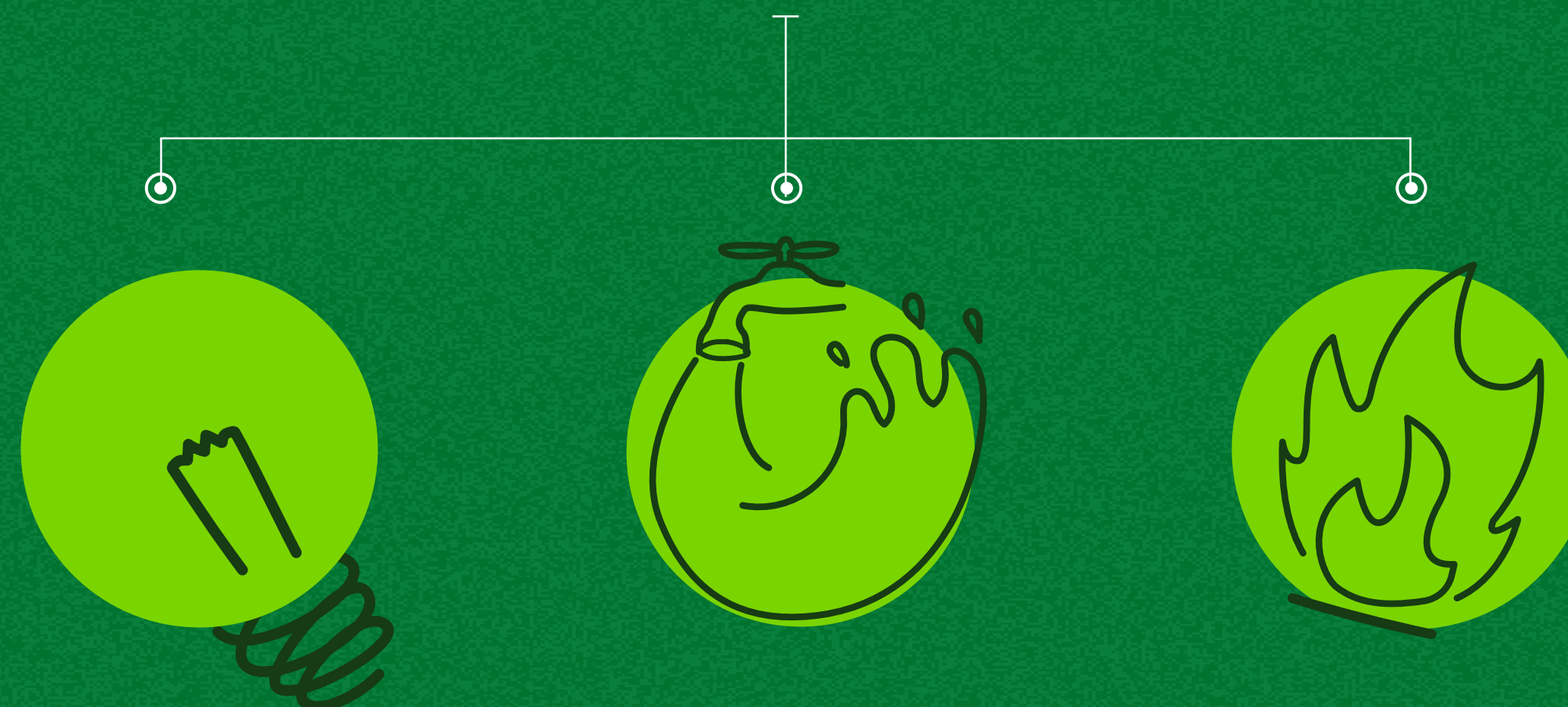
70
years
Together



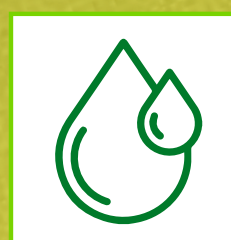
At EPM we work so that **our customers** can safely and confidently, access and enjoy drinking water, sanitation, electrical energy, gas and a clean environment to improve their well-being, thanks to the efficiency of our business operations, the development of new solutions, responsible consumption and the co-responsibility of the user.

EPM's operations transcend the technical realm,

to go beyond, impacting the lives of thousands of people who today enjoy a good quality of life, thanks to **70 years of public service that promotes the well-being of all.**



5.1. Water Supply and Commercialization



We provide drinking water
to our customers,

ensuring well-being and quality of life for all



2.º

provider
with the largest number
of users in Colombia

12%

is the market share
of EPM in Colombia

ePM[®]

70
years
Together

Voices that Connect



...we can now open the faucet and drink normal water it's spectacular! ...

"Having EPM's aqueduct and EPM's sewerage for me is progress, a step forward for my community and for me, and an assurance.

We can now open the faucet and drink tap water, it's spectacular! (...) Ladies and gentlemen from EPM, I thank you for the beautiful work you have done in my neighborhood, this aqueduct is a novelty, it's a beauty".

Marta Lucía Palacio Álvarez
Inhabitant of Corazón neighborhood -
70th Borough of Medellín Medellín



Watch video



1,446,315 Customers

30,528 Prepaid water customers:

1,614 new in 2024

1,166 of them located in Medellín



98.18% is the universalization of the service (EPM-17) in the metropolitan area of the Aburrá Valley and in Eastern Antioquia (Rionegro and El Retiro)

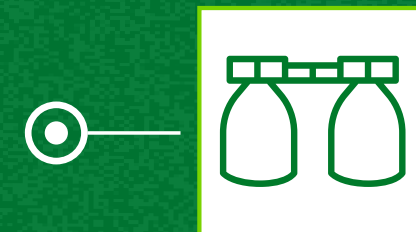
99.72% continuity of service

13 water treatment plants

141 water storage tanks

4,535 km of aqueduct networks

5.2. Wastewater Management and Treatment



We treat wastewater

to reduce the pollution of our water sources and to provide health and basic sanitation for communities

2^o

provider with the largest number of users in Colombia

13%

is the market share of EPM in Colombia



1,431,703

customers-users



96.37%

is the universalization of the service (EPM) in the metropolitan area of Aburrá Valley and in eastern Antioquia (Rionegro and El Retiro).

5

Residual water treatment plants (WWTP), including the Aguas Claras plant at Bello

2

Waste Water Treatment systems (Salados and Palmitas)

4,989 km

of sewerage networks



Voices that connect



...to have water and sewage services is to improve the quality of my family's life...

Mónica García

Inhabitant of the San José de la Cima neighborhood - Medellín

"For me, having water and sewage services means improving my family's quality of life. Having that is very important, because it separates water types(...) sewerage sanitizes everything.

Taking care of the creeks is very important, because this is a water resource that we have to preserve."



Watch video

5.3. Power Generation and Commercialization



We generate energy to illuminate homes,
to propel dreams and mobilize community development in Antioquia and Colombia



1st

company
In energy production in the National
interconnected System (SIN)

24.2%

market share
in production
of energy in the SIN

21.3%

market share
in net effective capacity
of the SIN



Hydroelectric generation

27

hydroelectric power plants
9 Power Plants greater
than 20 megawatts (MW)
18 less than 20 MW

19,601

Gigawatt per hour (GWh)
Generated in 2024

4,562

megawatt per hour (MWh)
of net effective
generation capacity

Hidroituango Power Plant

4

generation turbines
in operation

6,997.69

GWh generated
durante 2024

55.15

GWh generated
daily on average

35%

is EPM's total power production

8%

**of Colombia's 8% total energy
production**





Thermal power generation

1 thermal power plant
433 MW

419 GWh generated
in 2024



Solar power generation

64 distributed solar power generation systems
for large customers, with a net
production of 37 GWh.

878 EPC solutions
(*engineering, procurement
and construction - in Spanish engineering,
procurement and construction*)
of distributed solar power generation
systems for homes and businesses

37 GWh of generated
and distributed solar power

1 photovoltaic solar farm

164 GWh generated
by the Tepuy photovoltaic
solar farm



Transfers to municipalities from power generation

COP **195,000** billion in transfers by the electricity sector

194 municipalities benefited

3 regional autonomous corporations

2 natural parks

1 indigenous community



Investments

COP **283,000** billion in infrastructure projects other than Hidroituango

COP **1.5** billion in the comprehensive development of Hidroituango

COP **1.8** billion is the total executed

Voices that connect

...we cannot live without air conditioning and a fan...

"I currently work on a cooking contract and energy is very important in our homes and everywhere, because with energy we reduce extreme heat with fans and AC; Also for cooking of food, because many people do not have gas but electric stoves for cooking and blenders to make juice, for many things actually. That's why energy is so Important.

Many years ago we depended on it and when they take it away it is very rough, with the heat, the temperature is too high, we suffocate, we think we cannot live without the air conditioning and the fan and those of us who have asthma, are very much in need of electrical energy".

Luz Elicenia Sánchez

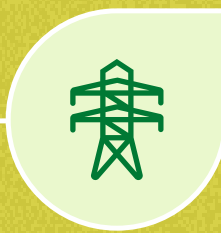
President of the Junta de Acción Comunal – El Vergel, Puerto Nare



Watch video

5.4. Power Transmission

We connect regions, unite communities and supply the energy
that drives Colombia's development through our transmission grid

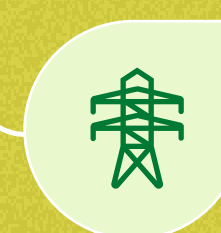


4.^a market position
in Colombia as
EPM transmission

6.41% Is the market share
in the Colombian transmission
market

99.98 % is the average reliability
of available networks
in Colombia

1,081.2 km in the National Transmission
System (STN)



COP 3,498 million
invested in power
transmission projects

Voices that connect

**Quality
of service so far
has been
"Top notch"...**

Albeiro Echeverri
Butcher Shop owner
La Orquídea en Bello, Antioquia



Watch video

"I have been in this business for 11 years and I rely on EPM with its good energy service. They supply a display case, a wine cellar and a freezer. I control the energy consumption to make good use of it, so that the meat remains fresh, for the community to benefit from the products, without contamination of any kind. I always try to control energy consumption. The quality of the service so far has been "top notch" for the neighborhood to benefit from what EPM provides".



5.5. Energy Distribution and Commercialization (EPM-17)

We ensure access to affordable, safe, and sustainable energy

for more homes and businesses, lighting paths, empowering communities, and connecting dreams.



2nd°

largest market share of energy distribution in Colombia (14.8 %)

As EPM Group we are the

1st

provider with the largest market share of energy distribution in Colombia (39.3 %)

2nd°

provider with the largest market share in the energy distribution market (regulated and non-regulated market) in Colombia (15.1 %)

As EPM Group we are the

1st

provider with the largest market for energy commercialization in Colombia (33.6 %).



Voices that connect

The thing is that one is nothing without electrical energy...

"I am a founder of the La Orquídea neighborhood in Bello, and I have had excellent energy service from EPM. Very good service in general. I use it for everything; for the washing machine, the blender, the refrigerator and all the electrical appliances.

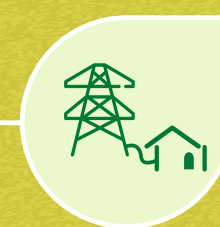
Now that it is legal, the service is much better, because when it was a fraud, the power often went out, the lights went out, one had power for a while and at some point one didn't, it was like this at all times.

One constantly added cable lines. With the prepaid system everything has worked "top notch" and I have two apartments with this system. "

Luz Marina Arias Córdoba
Resident of La Orquídea neighborhood
in Bello, Antioquia



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97.1%

is the service coverage of EPM

99.72%

is the coverage in the geography in which EPM provides the service



2,883,461

customer connections (includes regulated and non-regulated markets)

342,219

customers-users connected to prepaid energy, since this modality was launched in 2007.



8.35%

is the loss rate of the network operator (IPOR), with 106 % fulfillment of current target.

10.68

hours/customer of the SAIDI indicator, with 98% fulfillment rate of current target

6.56

times of the SAIFI indicator, with 118% fulfillment rate of current target

5.6. Gas Distribution and Commercialization (EPM-17)

We distribute gas for the benefit of families,
to boost industrial development, mobilize transportation and take care of our planet

**2nd**

provider
with the largest number
of customers in Colombia

13%

market share
in Colombia

**85,74%**

service coverage
in Antioquia (EPM-17)

88,90%

service coverage
in Medellín (EPM-17)

1,494,826

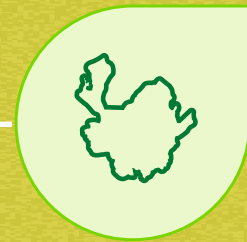
customers

51,213

customers
from the municipalities close
to the East of Antioquia

27

years
of operation



92 municipalities
with coverage
in Antioquia



COP **26,368** million
pesos invested
in projects



48,254 connections or installations,
benefited, saving about 61 %
compared to liquified petroleum
gas (LPG) and 80 % compared
to electric power

998,308 m³ distributed
in 2024, with a growth
of 20 % compared to 2023

88 km of network
to distribute gas

8,840 km of polyethylene
grid for gas distribution



49 service stations (SS),
42 in Aburrá Valley,
2 of these are from EPM

21 million m³
marketed in the natural gas
vehicle (NGV) market in Antioquia,
with a compliance of 110%.

1,506 gas vehicles
converted

Voices that connect

**...I need less time,
I take care of my health
and save money...**

"For 20 years I have been cooking with natural gas from the network. I'm happy, because besides the easiness of cooking my food with natural gas, it takes less time, I take care of my health and save money since it costs much less than other alternatives. Natural gas is like one of those things that you have in your life unconditionally. It has always been there.

And I say that because for many years I have counted on it to make everyday moments in my life easier, such as it is to shower with hot water in the morning or when I prepare my family's lunch (...). It has always been there, in those moments that make me happiness".



Rosa Elvira Giraldo
Resident of 12 de Octubre
neighborhood



Watch video