



EPM is allowed to inform the public:

The Superintendency of Public Household Services sanctioned EPM, in the first instance, with a fine of \$735,968,355, for the breach of some billing obligations with its users in the period March-May 2020, during the COVID-19 pandemic.

EPM has not violated any of the rules for which it was sanctioned. The Company acted responsibly in the implementation of the special measures of the National Government and, its own, to ensure that more people could maintain the provision of public services, in an appropriate manner, during the COVID-19 pandemic.

The sanction announced by the Superintendency of Public Household Services, which includes other companies in the sector in the country, is related, in one of its points, to the immediate implementation of the gas service tariff option. EPM fully complied with this resolution. However, it had to make adjustments to its information systems that took days to achieve its application as requested.

The Company filed an appeal for reinstatement against this sanction from the Superintendence of Public Services.

Medellín, September 16, 2022

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