

Relevant information

Medellin, (August 15, 2019)

Regarding the information posted in some media, EPM clarifies that once the insurer issues coverage against the claim, the claim process will take at least one more year since the claim to the insurance company implies that the insured party complies with the responsibilities set forth by law and the insurance contract, to prove both the occurrence and the amount of the loss, so this process is parallel to the reconstruction, repair and replacement of the assets that were affected as a result of the event.